#### Dear Guest,

It is a great pleasure to welcome you to the Elysium.

This directory includes all the relevant information you may need during your stay with us.

Rest assured that we will do our outmost to meet your expectations and turn your stay with us into a truly memorable experience.

In the meantime should you require any further information do not hesitate to contact our

Guest Relations Department

(ext.7003)

Enjoy your stay at the Elysium, where unique experiences impress again and again.



Christos Papamiltiadous General Manager

#### **DIRECTORY OF SERVICES**

## The Hotel's Environmental Chapter

"We recognize that our business has an important role to play in protecting and enhancing the environment for future generations, and to help secure the long-term sustainability of the tourism industry".

The Elysium hotel is committed to taking action in order:

- To achieve sound environmental practices across our entire operations
- To comply fully with all environmental legislation
- To minimize our use of energy, water and materials
- To minimize our waste and to reduce, re-use and recycle the resources consumed by our business wherever possible
- To reduce pollution to a minimum and, where appropriate, to treat effluents
- To invite our customers, suppliers and contractors to participate in our efforts to protect the environment
- To work with others in the tourism industry, public agencies and the community in order to achieve wider environmental goals, wherever possible
- To provide all employees with the training and resources required to meet our objectives
- To openly communicate our policies and practices to interested parties
- To monitor and record our environmental impacts on a regular basis and compare our performance with our policies, objectives and targets

## A Warm Welcome to the Elysium

We are delighted that you have chosen the Elysium for your stay and hope that you will enjoy staying with us. This directory has been compiled to give you a guideline of the wide variety of services available. If you require any further information, please do not hesitate to contact us.

## A

#### ADAPTORS \$\ 7001

Please contact the Front Desk

#### AIR CONDITIONING

Individual control in each room operates as follows:

O: Off (left position)

🜣 : Cooling (right position)

★: Ventilation only (right position)

The temperature can be adjusted using the +/- buttons.

#### AIRLINE INFORMATION \$\,\ 7001 \$\,\ 7003

For any enquiry, bookings, flight changes or flight reconfirmations, please contact our Guest Relations or the Front Desk.

## $\mathbf{B}$

#### 

Please contact our Front Desk or Guests Relations to arrange for a baby sitter. It is subject to availability, at a charge and pre-booking is essential.

#### BANKS **\( 7001 \) 7003**

Branches of all major banks are located on the main road. Please enquire with the Guest Relations or Front Desk for opening hours or any other related information.

#### BANQUETS, CONFERENCES,

## PRIVATE FUNCTIONS \$\&\ 5007 \&\ 7106

Please contact our Food & Beverage Department for more information.

#### BATHROBES & SLIPPERS \ 5013

For your comfort during your stay, every guestroom is equipped with a bathrobe and slippers per occupying guest. Bathrobes can be purchased from the Opium Health Spa Reception, at the Lower Lobby.

#### **BEACH**

The Elysium enjoys a secluded bay embracing the Mediterranean Sea. Purpose-built underwater breakwaters maintain the mutual beauty of the seascape.

ATTENTION! NO LIFEGUARD ON DUTY WARNING FLAGS are located on the beach with the following signals:

- Green Flag: Sea suitable for swimming
- Yellow Flag: Attention, Rough Seas
- Red & Yellow Flag: Lifeguard in attendance
- Red Flag: Swimming is forbidden–Dangerous Sea

#### BEAUTY SALON \ 5013

The Opium Health Spa is located on the Lower Lobby level. For appointments please contact the Spa Reception or the beauty salon.

## BED LINEN AND BATHROOM TOWELS CHANGE & 7001

Room linen are changed every other day and bathroom towels, every day, to ensure your comfort, unless you prefer otherwise.

#### BICYCLE **\ 7003**

Bicycle hire is available from the hotel at a small surcharge. If you are using your own bicycle please ask for alternative storing area. For more information, please contact our Guest Relations Department.

#### BIRDS & CATS

Please assist us by not feeding the birds / cats. Thank you!

#### BREAKFAST \ 7001

A lavish breakfast buffet is served at the Lemonia Restaurant daily from 07:00 to 10:30hrs. The late breakfast option is also available in your room, until 12.00 noon, through the Room service (ext. 7004)

#### BUSINESS CENTRE SERVICES \$\,\ 7001 \$\,\ 7003

The Business Centre is located on the upper level next to the Atrium and Library and is available for our guests' use. This room is equipped with free Wi-Fi, a fax machine, a scanner, a copier, a TV set, and a surround sound system.

For more information, please contact the Front Desk.

#### C

#### 

For car rental assistance please contact Guest Relations or the Front Desk.

CHANGING ROOMS
You can find changing rooms opposite the Mare Nostrum
Pool Bar or at the Opium Health Spa (indoor pool).

## CHAPEL \$5007 \$7001

Our "Life Giving Source" Chapel is located at the entrance of the hotel. If you are interested in arranging a wedding, please contact our Guest Relations or the Food and Beverage Department.

#### 

Check-in time is 14h00.

#### 

Check-out time is 12h00 noon. Should you wish to keep your room after that time, please contact the Front Desk. (Subject to the hotel occupancy, we will make every possible effort to accommodate your request. Fees may apply). For early morning departures, your early-bird breakfast can be served in your room. Please fill in the Room Service order in the evening before retiring.

## CHILDREN & 7571

"Angels Kids Club"

Our Angels Kids Club is located at the Lower Lobby level under the drawbridge and is open 6 days per week from April – October, and limited hours the rest of the year. It is open from 10:00-13:00 and from 14:00-18:00 for children from 3 to 12 years. It provides professional supervising and many activities free of charge (for residents only).

Due to manufacturers advise and with safety paramount the soft play situated within the Angels Kids Club is strictly available to children between the ages of 3 and 10 years old.

#### "Angels Crèche"

Our Angels Crèche is located at the Lower Lobby level under the drawbridge and is a safe sanctuary for babies and infants aged 4 to 35 months. Places are subject to availability, at a charge and pre-booking is essential. (for residents only).

#### 

The playground and children's pools are located next to the Main Pool. Please contact the Angel Kids Club or Guests Relations.

#### CHILDREN GENERAL INFORMATION

Children are most welcome at the Elysium. Nevertheless, in certain areas children are not permitted due to international regulations designed to protect minors:

- \* Teenagers over 16 years old are permitted in the Astria Bar, when accompanied by their parents
- Children are allowed in the Astria Bar if seated and accompanied by an adult
- For health and safety reasons, children under 16 years of age are not allowed to use the Fitness Center
- Our Multimedia Room offers access to all Internet sites. Consequently, minors under 16 years of age are discouraged from using the Multimedia Room, for their own protection
- High chairs and special children menus are available at all restaurants. Our waiters will be happy to assist you.
- The use of the indoor pool for the children below 16 years of age is allowed from the 10.00am 18.00pm, when accompanied by their parents

#### **CHEQUES**

As a standard hotel policy the hotel cannot accept personal cheques.

#### COFFEE AND TEA MAKING FACILITIES

Espresso coffee machine with complimentary coffee capsules and tea-making facilities are available in all rooms, and replenished daily

#### COMPUTER ACCESS FOR GUESTS

Guests can use a computer located in the Multimedia area on the first floor. This computer is equipped with free Wi-Fi. Additionally, there is a fax machine, scanner, and copier available for use.

For more information, please contact the Front Desk.

#### CREDIT CARDS \$\&\circ\$ 7001

All major cards are accepted. For more information please contact the Front Desk.

#### CREDIT POLICY \$\,7001

The credit limit is generally set at &1200 on the guest's personal account. Accounts in excess of &1200 must be settled either by cash or credit card payment, to avoid inconvenience. The hotel reserves the right to use the credit card details given as guarantee upon arrival to settle any balance pending. Our Front Desk will be pleased to assist you, in regards to any of the above.

#### **CURRENCY EXCHANGE**

Foreign currency may be exchanged anytime in Euros at our Front Desk at the advertised rates.

#### D

#### **DISABLED FACILITIES**

- All areas of the hotel are wheel chair accessible
- Toilets for disabled people are available on the upper and lower lobies.
- -Wheelchairs available on request
- -Accessible rooms for guests with disabilities are available and designed to provide comfortable and convenient accommodations

#### DIVING SERVICES \$\,7001 \$\,7003

For further information or to book your diving lessons / sessions please contact our Guest Relations or the Front Desk

#### 

Qualified physicians and dentists are available. Please contact the Operator or the Duty Manager. For emergencies, our on call doctor is available 24 hours a day.

#### DORMAN/PORTER SERVICE \ 7001 \ 7002

Dorman is available for your requests. Please contact the Front Desk.

#### **DRESS CODE**

As a courtesy to all our guests, please be informed that a certain dress code is expected when frequenting our lobby, lounges, restaurants and bars. Guests will not be permitted in the public areas if not appropriately dressed.

#### LEMONIA RESTAURANT

Casual

Breakfast: Flip flops, open shoes, sandals and shorts are allowed. No swimming suits or robes allowed.

Dinner: Open shoes are allowed. Beach wear, sleeveless shirts, are not allowed.

Winter

Dinner: Full length trousers, closed shoes. Distressed jeans and sleeveless shirts are not allowed.

#### • EPICUREAN RESTAURANT

Summer Casual

Dinner: Open shoes are allowed.

Beach wear, sleeveless shirts, are not allowed.

Winter - Semi Formal

Dinner: Full length trousers, closed shoes.

Distressed jeans and sleeveless shirts are not allowed.

#### MEDITERRANEO RESTAURANT

Casual

Lunch: Shorts, open shoes are allowed.

No swimming suit.

Dinner: Open shoes are allowed. Flip flops, sleeveless shirts, and swimming suits are not allowed.

#### RISTORANTE BACCO

Smart Casual

Indoors: Full length trousers, closed shoes. Distressed jeans and sleeveless shirts are not allowed.
Outdoors: Bermuda shorts and open shoes allowed.

Outdoors: Bermuda shorts and open shoes allowed. Sleeveless shirts, swimming costumes and flip flops are not allowed.

#### • OSHIN

Smart Casual

Indoors: Full length trousers, closed shoes. Distressed jeans and sleeveless shirts are not allowed. Outdoors: Bermuda shorts and open shoes allowed. Sleeveless shirts, swimming costumes and flip flops are not allowed.

 CAFÉ OCCIDENTAL & ASTRIA BAR Smart Casual: Flip-flops, sleeveless shirts, swimming costumes and open shoes are not allowed.

#### DRINKING WATER

Tap water is safe for drinking, but we recommend, due to low mineral content, bottled mineral water.

DRY CLEANING & LAUNDRY SERVICES \ \ 7001 Daily service is provided.

#### E

#### EARLY BREAKFAST % 7004

You can enjoy an early breakfast. Please contact Room Service. This service is available groups too.

#### ELECTRIC VEHICLE CHARGERS \ 7001

There are Electric Vehicle Chargers at the lower parking of the hotel. Please contact the Front Desk for more information.

#### ELECTRICITY \$ 7001

The electric voltage is 240/AC volts 50cycles. All bathrooms provide 240 volts outlets for ELECTRIC SHAVERS ONLY.

Adaptors are available at the Front Desk.

#### EMERGENCY FIRE PRECAUTIONS **6.0**

Please read the safety instructions in your room. In case of an emergency please call the telephone operator immediately.

#### ENTERTAINMENT PROGRAM

Please refer to the printed monthly program in your room or to the hotel app by scanning the QR code on your bedside table.

## 

Suggestions and arrangements can be made through the Front Desk or the Guest Relations.

#### EXPRESS CHECK IN /CHECK OUT SERVICE

Please visit our website www.elysium-hotel.com to access this service.

## F

#### FLOWERS \$\ 7003

Distinctive arrangements made of fresh flowers will add elegance and style to your event. Our florist can create anything from a customized bouquet to an entire wedding theme that will make your dreams a reality. Costs vary according to requirements. For a price list please contact our Guest Relations.

### 

The reception is operating 24 hours with 24-hour internal/external telephone access.

#### G

#### **GAMES ROOM**

Located at the Lower Lobby level under the main entrance drawbridge. It offers billiard and animated computer games.

#### GOLF \$\\ 7001 \$\\ 7003

There are four I8-hole golf courses in Cyprus: Mintis Hills Golf, Secret Valley, Aphrodite Hills and Elea Golf. Tee time reservations, Golf Pro appointments and transfers can be arranged at the Front Desk or through the Guest Relations. There are Golfers' Lockers available free of charge at the car park, as well as shoe shine service and golf club cleaning, available through the Front Office.

#### **GUEST SERVICES / GUEST RELATIONS**

The Guest Services department is at your disposal to provide any travel assistance, car rentals, excursions, site seeing tours, taxi service, airport VIP pick up service and restaurant reservations.

#### H

#### 

For our guests with half board meal-plan, we serve the half board meal during lunch or dinner. If not indicated differently,

you are free to choose between the Lemonia Piazza and the Epicurean Restaurant as your dining venue. If you would like to dine at the Ristorante Bacco, the O'Shin Restaurant or the Mediterraneo Restaurant (during the summer) you are entitled to an allowance, which is credited to your invoice. For more information please contact the Front Desk or Guest Relations.

## HAIRDRESSER **\( \)** 5013

Our hairdresser for ladies and gentlemen is located at the Lower lobby level. Booking is essential.

#### HEALTH CLUB \ 5013

Our Health Club is located at the Lower Lobby level. It offers a heated indoor pool (winter months only), a Jacuzzi, Sauna and Steambath an aerobics studio and a state-of-the-art fitness centre, which are free to all residents. It is open daily from 07h00 to 20h00. The Opium Health Spa offers professional massages, beauty and body treatments and packages using ESPA products.

#### HOUSEKEEPER \$\&\circ\$ 7001

For extra quilts, pillows, hangers, or for any special requests, kindly ask our housekeepers.

#### Ι

#### ICE \$\ 7004

Please contact Room Service to have ice delivered to your room with a small surcharge.

#### INTERNET ACCESS \$\,\ 7001 \$\,\ 7003

For guests who have their own electronic devises, Wireless Internet connection is available in all the hotel areas free of charge.

#### IRONING \$\,7001

A daily service is available at a surcharge through our Laundry Service. Charges are included in the Laundry List. For safety reasons, ironing facilities cannot be provided in your rooms.

Should you wish to use such facilities, ironing rooms are available in certain areas of the hotel.

#### K

#### KEY CARDS \ 7001

Your key card allows you to open your room door and to activate the light and air-conditioning system in your room. It also provides access to all key card operated gates, barriers and doors within the hotel grounds. On your expected check-out date it allows you to enter your room until midday only. If you need to extend this time, please arrange this at the Front Desk in advance.

#### L

#### LIBRARY LOUNGE

The Library Lounge is located on the Lobby Level and welcomes you for quiet reading. Here you can enjoy a variety of coffees, drinks and traditional afternoon tea with scones and delicious sandwiches.

#### LIMOUSINE SERVICE \$\&\circ\$ 7001

Limousine services for private excursions and transfers from/to airports can be arranged throughout the day. Booking is essential via the Front Desk.

#### LOST & FOUND \ 7001

Please contact the Housekeeping Department. Kindly be informed that we will forward your lost and found items upon your request only.

#### LUGGAGE S DELIVERY SERVICE \ 7001

Upon arrival or departure please contact the Friont Desk to arrange this service for you.

#### LUGGAGE STORAGE SERVICE \, 7001

Please contact the Front Desk

#### $\mathbf{M}$

#### MAIL & STAMPS \$\,\circ\$ 7001

Mail is picked up from and delivered to the hotel daily. Stamps are available at the Souvenir Shop at the Lower Lobby level.

#### **MAGNIFYING MIRRORS**

Magnifying mirrors are available in all guest bathrooms.

## MASSAGES \ 5013

Massages are available at the Opium Health Spa, located at the Lower Lobby level.

#### MEETING FACILITIES \$\,\ 7001 \$\,\ 7106

Please contact the Food and Beverage Department through our Front Desk for further information. Also refer to the "Banquets, Conferences & Private Functions" section in this directory.

#### MESSAGES \$\ 7001 \ 0

Our telephone system is equipped with an automated voice mail system. If the message light on your telephone is lit, please press the message button and follow the instructions to listen to your messages. All incoming faxes and written messages will be delivered to your room.

#### MINI BAR \$\ \circ 7004

For your comfort all rooms are equipped with a fullystocked mini bar. We control and replenish all mini bars on a daily basis. For hygiene reasons, our mini bar attendants will remove any products which are placed in the mini bar and do not belong to the hotel's stock.

#### **MULTIMEDIA ROOM**

Situated at the Main Lobby level of the hotel and adjacent to the Atrium and Library, the Multimedia Room is available for guests who do not have their own computer equipment with them and would like to access the Internet, study or view a scheduled projection of sport broadcast. The Multimedia Room is equipped with computer, printer, scanner, fax machine, copy machine, scanner, word processing software, as well as a large TV screen with surround system. It is easily accessible with the Guest Room Cards.

#### N

## NEWSPAPERS/MAGAZINES

Enjoy complimentary access to various International newspapers and magazines through the "Press Reader" application anytime you wish.

## P

#### 

The benefits of proper exercise and nutrition are endless, and the hotel's certified personal trainer can assist in helping guests to achieve and maintain wellness goals. A 48-hour advance notice is requested for all personal training sessions and charges will apply.

- Gym workout & nutritional advice
- Pilates mat workout
- Pilates equipment
- Yoga
- Fitness Walk
- Bootcamp

#### PETS

As a standard policy of the hotel, no pets are allowed in the hotel or in the hotel premises.

#### PHARMACY \$\&\circ\$ 7001

You will find pharmacies on the main road, the Tombs of the Kings Avenue, which is within walking distance from the hotel. For further information please contact the Front Desk.

#### PHOTOGRAPHY \$\&\,7003

Year after year you will be able to look back on the excitement and love that was shared on your wedding day or special occation, whether by opening your wedding/holiday album or by watching a video recording of this special celebration. All this can be created by the experienced hands of photography professionals.

#### PICNIC BASKETS \$\ 7004

Takeaway packed meals are available upon request. For further information please refer to the Room Service Menu on the TV set of your room.

#### PILLOWS \$\,7003

For your comfort, we can offer a variety of pillows which our Housekeeping Department can supply you with. Please contact the Housekeeping Department or the Guest Relations. The selection of pillows we offer is listed in the pillow menu in your bedroom's bedside table.

#### POOL/BEACH TOWELS

Towels for all pools are handed out to you at the Opium health spa reception desk

- Please avoid taking swimming pool towels to your room
- Please do not reserve sun beds before 10.00am by placing clothes or towels on them. Our pool attendants are instructed to clear sun beds reserved in this manner
- Our pools are for the exclusive use of our hotel residents and members of the health club.
   Nonresidents are not permitted to use them unless they hold the specially issued "Day Pass"

#### PRESSING SERVICE \$\,7001

Should you require any pressing service, please contact the Front Desk.

#### **PRIVACY**

Please use the green or red button indications in you room to establish your privacy preference.

#### PUBLIC AREAS CLEANING

The reception, upper and lower lobbies, corridors, restrooms, restaurants, and other hotel common areas are cleaned and sanitized in line with protocols every day.

### R

#### RADIC

A selection of radio channels is available through your TV Set

#### ROOM CLEANING SERVICE

The room cleanliness takes place daily between 08:00 - 15:00

The Turndown service is offered daily from 18:00-21:30. For room sanitizing, we utilize advanced technology and highly effective cleaning products on all surfaces, objects, and decorative items. We also follow clinically proven protocols for laundering textiles.

### ROOM SERVICE \ 7004

For your Room Service orders you may find our menu either on the hotel's application, or by scanning the QR code displayed on your in-room TV.

#### SAFE DEPOSIT BOXES

Every guestroom is equipped with a safe deposit box, which can be individually operated by using a personal number. (We recommend that you do not use your birth date). Additionally, safe deposit boxes are available behind the Front Office Desk for storing your valuable items. To use this complimentary service please contact the front desk. The hotel does not accept any responsibility for damages, theft or robbery that may occur to valuables which are not kept in the safes, as well as for loss, deterioration, perishing or damage that could occur to any valuables placed in the safe.

#### SAUNA & STEAMBATH \ 5013

A Finnish Sauna and a Steam bath are located by the indoor pool. Please respect our internal regulations, which note that swimsuits must be worn in the sauna and steam room area at all times as well as the age restrictions.

#### SECURITY \ 5525 \ 0

For your own safety and peace of mind, the hotel has a 24-hour security service that includes security patrols in all the guest areas, supported by video cameras and recording systems for a thorough and professional security coverage.

- When answering the door, please identify your visitor before opening. All doors are equipped with a viewing lens for your safety
- If you have any queries, please contact Guest Relations or the Operator
- Ensure that the door of your room is closed when you leave
- Please ensure that your car is locked and do not leave valuables in your vehicle
- The lock on your guestroom door is fitted with an additional security bolt. This bolt is activated from inside your room. It is recommended that you use this feature whenever you are in your room, especially upon retiring for the night.

#### 

For information on shopping in Paphos, please contact our Front Desk or the Guest Relations. We would like to inform you that food and beverage items purchased outside the hotel cannot be consumed within the hotel premises.

#### SHOPPING AT THE HOTEL

Please find below a list of our in-house shops, which will add to your well-being and enjoyment during your stay with us.

- OPIUM HEALTH SPA PRODUCTS \$\& 5013\$
   Opium Health Spa products for hair, body \$\&\$ beauty care can be obtained from the Opium Health Spa Reception.
- KIOSK \$\mathbb{C}\$, 7256
   Local and international newspapers, cigarettes, gifts and sundries are available. Located at the Lower Lobby.
- PERFUMERY 5053
   The Elysium's elite and exclusive perfumery is delivering

a selection of the most esteemed products from world-renowned perfume houses. The perfumery is located at the lower lobby, next to the hairdressing salon.

#### 

Interior design and elegant fashion are available at the Boutique, which is located at the Lower Lobby level.

#### SHUTTLE BUS SERVICE \$\,\ 7001, 7003

The Elysium offers a free Shuttle Bus Service to the old town and to Paphos' famed harbour. For further information please contact the reception or our Guest Relations desk.

#### **SMOKERS LOUNGE**

There is a smoking area on the covered terrace of Bar Astria. For more information please contact the reception.

#### **SMOKING POLICY**

The hotel is a completely non-smoking facility. Smoking is prohibited inside the building by law. However, all our restaurants and bars feature comfortable and stylish outdoor areas where smoking is allowed in a designated area. Guests may not smoke in the bedrooms but are welcome to smoke on their balconies.

#### SPORTS \$\square\$5013

Table tennis is available next to the Garden Pool. Billiard and animated games are offered in the Games Room, located on the Lower Level in the inner courtyard. Please contact the Opium Health Spa Reception for further information.

#### **SWIMMING POOLS**

#### Garden pool

A large circular multi-level Freshwater swimming pool located on the lower Lobby level. In the centre of the garden pool you can find the rotunda hydro-massage pool for pure relaxation.

#### Children's pool

The children's pool is located next to the garden pool, and next to this there is another pool with a children's fun slide.

#### Indoor pool

The indoor pool is part of the Opium health spa and offers a roman pool, a jacuzzi and relaxation area. Showers and changing rooms are also available. The indoor pool is located on the lower Lobby level. (This pool is heated in winter only).

#### The royal pool

The royal pool is located in front of the megaron building. The colonnaded and Sunken royal pool is only for our adult guests, residents of the royal wing.

- Towels for all pools are handed out to you at the Opium health spa reception desk
- Please avoid taking swimming pool towels to your
- Please do not reserve sun beds before 10:00 a.m. by placing clothes or towels on them. Our pool attendants are instructed to clear sun beds reserved in this manner
- Our pools are for the exclusive use of our hotel residents and members of the health club. Nonresidents are not permitted to use them

#### T

#### TAXI \$\ 7001

Taxi service can be arranged in advance at any time, through the Front Desk.

#### TELEPHONE CALLS \( \ 0 \)

Our hotel is equipped with an international self-dialling telephone system. For assistance, please call the Operator.

#### 

Chargers for various types of telephone devices are available at the reception desk.

#### TENNIS \$\scripts\ 5013

There are two flood-lit tennis courts available with artificial grass surface, free of charge. For reservations please contact the Opium Health Spa. (After 20h00, please contact the Front Desk). Lighting for the tennis courts in the evening comes at a charge. We also assist in arranging professional tennis lessons and tennis partners.

# TOUR OPERATOR DESK & INFORMATION \$\&\ 7001

You will find your tour operator's representative desk and any general information or news at the Atrium, opposite the Library lounge. If special assistance is needed from your local representative, please contact the Front Desk.

#### $\mathbf{V}$

#### VALET PARKING SERVICE \ 7001

This service is available Please contact our Doorman

#### **VALUABLES**

Kindly store your valuables in the safe available in your room or in the safes located behind the reception desk. Please note that the hotel cannot be held responsible for any loss or damage to valuables left in your room or in the hotel's public areas.

#### **VISITORS**

Guests wishing to invite visitors to the hotel should inform the Guest Relations or the Front Desk in advance. Fees may apply for visitors that will use the hotel facilities.

## W

#### WAKE-UP CALLS & 0

For personalized wake-up calls please contact the Operator.

#### TELEPHONE DIRECTORY

## **Elysium Numbers**

Dial to a room

Telephone	+357 2684 4444
Guest Fax	+357 2684 4333
Outside Line	9

Room number

## **Internal Telephone Numbers**

Hotel Operator	0
Reception Desk	7001
Bell Desk	7002
Guest Relations	7003
Room Service	7004
Housekeeping	5051 or 7001
Laundry / Valet Service	5051 or 7001
Opium Health Spa	5013
Mediterraneo Restaurant	7401 or 7001
Lemonia Piazza	7411 or 7001
Epicurean Restaurant	7421 or 7001
O'Shin Restaurant	7431
Café Occidental	7451
Astria Bar	7452

## Local Calls

After the town code (+) add the phone number.

Nicosia	Dial 22 +
Ayia Napa	Dial 23 +
Larnaca	Dial 24 +
Limassol	Dial 25 +
Paphos	Dial 26 +
Polis	Dial 26 +
Troodos	Dial 25 +

### International Calls

After the country code (+) add the town & the phone number.

Abu Dhabi (U.A.E.)	009712 +
Ajman (U.A.E.)	009716 +
Algeria	00213 +
Andorra	00376 +
Argentina	0054 +
Australia	0061 +
Austria	0043 +
Bahrain	00973 +
Belgium	0032 +
Brazil	0055 +
Bulgaria	00359 +
Canada	001 +
Central African Republic	00236 +
Chile	0056 +

China	0086 +	Embassies	Telephone/Fax
Colombia	0057 +		•
Croatia	00385 +	British High Commission	96-390076
Cuba Cyprus	0053 + 00357 +	Kingdom of the Netherlands	22-873666
Czech Republic	00420 +	Kinguoni oi the Netherlands	22-073000
Denmark	0045 +	Embassy of France	22-585300
Dubai (U.A.E.)	009714 +		
Egypt	0020 +	Embassy of Greece	22-445111
Finland France	00358 + 0033 +	Embassy of Laborar	22-878282
Georgia	00995 +	Embassy of Lebanon	22-0/0202
Germany	0049 +	Embassy of Romania	22-495535
Greece	0030 +	J	
Hong Kong	00852 +	Embassy of Switzerland	22-466800
Hungary	0036 +		
Iceland	00354 +	United Arab Emirates	22-375777
India Indonesia	0091 + 0062 +	Embassy of Germany	22-790000
Iran	0002 +	Ellibassy of Germany	22-190000
Iraq	00964 +	United states of America	22-393939
Ireland	00353 +		
Israel	00972 +	High Commission of Australia	22-753001
Italy	0039 +		22-766486
Japan	0081 +	11.1 C (1 1.	00.0517/1
Jordan Kazakhstan	00962 + 007 +	High Commission of India	22-351741 22-350402
Kenya	00254 +		22-330402
Korea (North)	00850 +	Embassy of Italy	22-357635
Korea (South)	0082 +		22-358112
Kuwait	00965 +		
Lebanon	00961 +	Embassy of Russia	22-774622
Libya	00218 + 00423 +	El	0/ 01/52/
Liechtenstein Luxembourg	00423 + 00352 +	Embassy of Israel	96-816526
Macau	00853 +	Embassy of Austria	22-410151
Malaysia	0060 +	21124009 0111400114	110101
Mexico	0052 +	Embassy of the peoples	
Monaco	00377 +	of republic of China	22-352183
Morocco	00212 +	T. 1. (77)	22.44422
Netherlands New Zealand	0031 + 0064 +	Embassy of Ukraine	22-464380
Nigeria	00234 +	Access to telephone numbers of other	or Embassics
Norway	0047 +	accredited in Cyprus can be obtained	
Oman	00968 +	from the Front Desk.	
Pakistan	0092 +	_	
Philippines	0063 +	Transport	
Poland	0048 +	A IDI INTEG	
Portugal	00351 + 00974 +	AIRLINES	24-008441
Qatar Romania	009/4 +	Aegean	24-006441
Russia	007 +	Aeroflot	24-008457
Saudi Arabia	00966 +		
Seychelles	00248 +	Air France	24-643323
Singapore	0065 +		
Slovakia	00421 +	Austrian Airlines	24-008530
Slovenia South Africa	00386 + 0027 +	British Airways	24-643288
Spain	0027 +	Diffish All ways	24-043288
United Arab Emirates	00971+	Cyprus Airways	24-000053
			24-008530
* No town codes available in these cou			
Access to telephone numbers of other	countries can be	Egypt Air	24-008530
obtained from the Front Desk.		El Al	24-008530
		ыл	Z4-000000
		Emirates	22-817816
			24-008420

16

Gulf Air

24-008460

KLM	22-671616
Lufthansa	24-008448 26-007261
Olympic Airways	24-637005
Singapore Airlines	22-588130
Swiss Air	22-881222
Easyjet	26-007261 26-007262
JET2.com	24-008530 26-007230
Aegean	24-008441
Olympic Airways	24-008624
Ryan Air	24-008530
Tui Airways	24-008530 26-007230
Transavia Airlines	24-008624

#### **AIRPORTS**

Larnaca & Paphos International Airport 77778833

Access to telephone numbers of other Airlines can be obtained from the Front Desk.

#### SECURITY AND SAFETY

#### Security

For your own safety and peace of mind, the hotel has a 24-hour security coverage including security patrols in all the guest areas supported by video cameras for thorough and professional security coverage.

#### Valuables:

Cash, jewellery, and other items of value should not be left unattended in your room. Safety deposit boxes are available for your own use free of charge, in your room. The Management regrets that it cannot accept responsibility or be liable for any lost valuables left in your bedroom.

#### LOST AND FOUND PROPERTY \$\,\ 7003

Please contact the Housekeeping Department for any lost items.

#### YOUR PROTECTION AND PRIVACY & 7001

When answering the door, please identify your visitor before opening the door. All doors are equipped with a viewing lens for your safety. If you have further queriesplease call the Front Desk for assistance. Ensure that your door is closed when you leave your room. Lock your car whenever you self-park and do not leave valuables in your vehicle. Although the style of lock may vary from hotel to hotel, most lock-types are fitted with an additional security bolt. This bolt can be activated from inside your room. It is recommended that you use this feature whenever you are in your room, especially upon retiring for the night.

## Fire Safety

You are advised to study the Emergency Fire Evacuation Notice on the wall next to your bedroom's entrance door. The Elysium is fully equipped with smoke detectors in all guest bedrooms, and is fitted with a highly sophisticated alarm system that will sound in the rare event of a fire. Upon hearing the alarm, remain calm and leave your room, using the nearest exit. Please remember that there is no need to panic. If you encounter smoke at lower levels, turn around and useanother exit.

If you notice a fire in your bedroom or elsewhere in the hotel, sound the alarm by breaking the glass on the nearest fire alarm point. Never use the lifts during a fire.

#### **Fire Precautions**

- On your floor, fire exits are clearly marked. Please take
- the time to note the following points, as heavy smoke may prevent you from locating these fire exits:
- Count the number of doorways between your door and
  - at least two emergency exits
- Check the location of fire extinguishers/hoses and alarms in the corridor of your floor
- Understand the air-conditioning controls in your room (ON/OFF SWITCHES)

#### If a fire starts in your room

- Close the air-conditioning unit
- Evacuate your room immediately
- Close the door securely behind you
- Activate a fire alarm and notify your immediate neighbours
- Call the hotel telephone operator from the nearest phone

## If evacuating upon hearing fire alarm: (continuous sound)

- Move cautiously
- Feel the door and handle with the palm of your hand
- If the door or handle is hot or abnormally warm, do not open it
- If the door is not hot, open it carefully, but be ready to close it immediately if necessary
- Proceed to the nearest emergency exit
- Do not use the elevator
- If one exit is blocked, use another exit in the opposite direction. Stay calm and always hold the handrail in fire exits

#### You can help prevent fire by:

- Not smoking in bed
- Not throwing cigarette butts or matches in the wastepaper baskets
- Not using electrical or heating devices in your room, or making sure they are switched off when you have finished using them

## If there is smoke in the corridor, the room can offer protection, therefore:

- Stay in the room
- \* Shut and seal the door with wet towels
- Go to the balcony and try to attract attention
- Remain calm until the rescue services arrive
- If your companion is blind, deaf or disabled in such a manner that you would require assistance in an emergency, please notify any member of the Reception staff immediately upon arrival to the hotel.

#### If you must remain in your room:

Don't panic. The rooms offer protection during a case of fire. Please take note of the following things that

you can do while waiting for rescue.

- Turn off the air-conditioning
- Fill the bathtub with water (as a water reserve only)
- Phone the hotel telephone operator to inform of your location
- Stuff wet towels and sheets around door seals and air vents
- Use the wastepaper basket to bail water from the bathtub if smoke seeps in
- Remove drapes from the window
- If smoke still enters your room, make a tent over head with a wet blanket
- As a last resort, if the air becomes too smoke-laden, it may be necessary to slightly open your window. If the windows do not open, break one with a chair or drawer. Do not open or break a window if smoke or flames are rising outside from a lower floor.

#### Remember:

Most casualties occur from inhalation of smoke and poisonous

gasses, not from burning. Always stay low on the ground if there is any smoke around you.

#### **ACCOMMODATION**

#### Standard Bedroom Facilities

The hotel's rooms, studios and suites are furnished and equipped to the highest possible standards. All rooms have a balcony or a terrace, direct dial telephone with mailbox message facilities, a second telephone in the bathroom, colour smart TV with radio and Wi-Fi access. There is also a hair dryer, a magnifying mirror, a mini bar, a safety deposit box, coffee and tea making facilities and individually-controlled air-conditioning/heating.

#### ACCOMMODATION - ROOM TYPES

The resort offers a wide variety of accommodation to meet every guest's expectations or needs. If you wish to upgrade your present accommodation, please contact our Guest Relations or Front Desk. They will inform you about the conditions accordingly.

#### • Deluxe Rooms

Our deluxe rooms are offered with a variety of available views: Inland View, Side Sea View, and Sea View. They offer all facilities that are listed above.

#### Cyprian Maisonettes

The Cyprian Maisonettes are lofted junior suites and provide extra space in a truly authentic traditional environment. They offer a separate living room, a gallery bedroom, two bathrooms, a walk-in wardrobe and a terrace facing inland, or the Royal Gardens. A number of Cyprian Maisonettes with Garden are particularly designed for families.

#### Junior Suites

Uniting functionality with a fashionable feel, our multi-purpose, Junior Suites – comprising one artfully appointed bedroom, one spacious living room, and an expansive balcony – are uniquely positioned to deliver an exclusive holiday experience.

An inviting double bed, dual desk and vanity station, and smart TV complete the bedroom space, alongside

an elegant en-suite bathroom enhanced with a double sink, rustic stone finishes, and French doors with frosted glass panels.

Appointed with casual yet classic furnishings, a sectional sofa with pull-out bed stands at the centre of the living room area, which also features a second smart TV, and separate powder room with shower.

#### Royal Studios

The Royal Studios are part of the Royal Wing and are located within the Megaron Building. They are more spacious and luxurious that the Ethereal Bedrooms, and combine the exclusivity and serenity of the village square. Six Royal Studios on the upper level boast large balconies, and six Studios on the ground floor have a small garden and a private pool each.

#### • Royal Garden Villas

The Royal Garden Villas are situated in the most secluded part of the resort, offering the utmost in luxury and privacy. They are more spacious than the other types of accommodation and include a living room, bathroom and wardrobe on the ground floor, a gallery sleeping room with a second bathroom with shower, and a balcony on the upper level, allowing views to the village square. The Royal Garden Villas also offer a terrace and their own private pool facing either the gardens or the sea.

#### Artemis Suite

The Artemis Suite is an exclusive Suite overlooking the gardens, the pools and the Sea. Its decoration centres on Goddess Artemis, with warm materials and rich woodwork.

#### • Thalia Suite

Thalia Suite is named after one of the nine muses. This sea-view suite incorporates a luxurious sitting room, separated from the bedroom and marked by the warmth of parquet flooring and solid hand-crafted wood-paneling on the walls. Other luxury amenities include a large Jacuzzi bathtub, two hand-wash basins and a mega shower stall.

#### • Queen Verenikis Suite

This one-bedroom suite offers the ultimate in luxury for a truly unforgettable stay. Queen Verenikis Suite is also ideal for celebrating on a very special occasion. The suite consists of a reception area leading into the living room, a private bar and a spacious bedroom. The spacious bathroom has a bathtub with Jacuzzi for that extra bit of comfort. The suite allows for magnificent views of the sea.

#### The Royal Suite

Treat yourself to this truly royal experience. The Royal Suite comprises one or two bedrooms with marble bathrooms and Jacuzzi, and a sitting room with a private bar leading into a spacious lounge with its own dining area. The living room leads to a private terrace with pool and sun beds for ultimate privacy and relaxation. Adjacent to the living room is a fully-equipped office with Internet access, printer and scanner. Secretarial support is also available upon request.

#### RESTAURANTS, BARS AND OTHER AREAS

#### Lemonia Restaurant

With its bright and cheerful décor, it is no wonder that Lemonia Piazza has made a name for itself for delivering one of the most indulgent breakfast experiences islandwide. A brilliant display of breakfast goods – spanning freshly baked pastries and breads, charcuteries and cheeses, and hot delights – as well as à la minute cooking stations tempt guests on a daily basis. Coffees, teas, and fresh juices serve as the ideal accompaniments, alongside champagne: because the start of every day should be celebrated as a special occasion.

Whether seated inside, or outside on the terrace, diners can also anticipate availing themselves of our à la carte lunch and dinner menu, whilst our younger guests can expect to be delighted by our dedicated children's menu.

- Booking: Advisable.
   Guests on half-board meal plan are welcome.
- Dress Code: for breakfast and lunch: Casual
- For Dinner: Smart Casual

## Epicurean Restaurant

Epicurean's creative flair and superior service ensure that a mere meal metamorphoses into an unforgettable occasion. Nestled at the end of a grand Venetian corridor framed by palatial arches, Epicurean's exquisite space is accented with harmonious olive green tones. Diners are invited to indulge in a rich buffet presenting different international cuisines nightly, with live cooking stations serving to further inspire diners' senses. Between May and October, the dining room opens onto the Epicurean Terrace, where you can enjoy dinner under the stars in the hotel's extensive gardens.

- Booking: Advisable Guests on half-board meal plan are welcome.
- Dress Code: Smart Casual (Short trousers and T-shirts are not allowed during winter season November - April)

#### Ristorante Bacco

Ristorante Bacco offers guests a complete dining experience: a delicious meal in a warm and intimate setting. Authentic Italian cuisine – with highlights from Tuscany – is captured in a sumptuous menu that includes homemade pasta dishes, tender meat and fish specialties, and the most popular Italian desserts, all based on original recipes and made from fresh ingredients.

Allow us to recommend a matching Italian wine, or come to the glass-fronted storage cellar to taste and choose a wine for yourself. Whether you prefer a table indoors or in the sunken courtyard outside, sit back and enjoy the unique gastronomic experience that Bacco offers.

Open six nights a week.

Dinner is served from 19h30 to 22h30 (last order) during the Summer period. During the winter months, dinner is served from 19h00 to 22h00.

- Booking: Essential via the Reception
- Dress Code: Smart Casual (Short trousers and T-shirts are not allowed)
- Smoking is not allowed

## Mediterraneo Restaurant

Mere steps away from the sea, the open-air Mediterraneo restaurant serves a delicious array of Cypriot and Mediterranean specialities. An open kitchen and wooden furniture enhance this inviting restaurant's ambience, which combines traditional décor with a touch of class. Mediterraneo is open daily for lunch and dinner.

No visitor should leave the island without tasting Mediterraneo's delights, which include local favourites, including fresh fish, pasta, refreshing salads, and a great variety of indulgent snacks.

Open during the summer months from 12h30 to 16h00 and from 19h30 to 22h30.

For further details and up-to-date opening days and times please refer to the daily restaurant programme.

- Booking: Recommended via the Reception
- Dress Code: Casual (For those visiting from the swimming pools or the sea, shirt is required)

## Café Occidental

Chic, contemporary, and cosmopolitan, Café Occidental pulses with energy from dawn until dusk, providing guests with an indulgent all-day menu of gourmet sandwich and salad delights. The outlet's layout is reminiscent of a Parisian patisserie, complete with an inviting pastry display. Guests can even take a slice of Café Occidental heaven home with them, thanks to our dedicated pastry boxes

As the sun peaks in the sky, Café Occidental becomes home to one of the most beloved British traditions: afternoon tea.

Of course, if desiring of a quiet space to read a book or newspaper, guests may simply wander into the adjacent library. With the setting sun, delicious cocktails galore begin to emerge from behind the bar: pair with a cheese or charcuterie platter for an unequivocally refined evening

#### O' Shin Restaurant

Dignified and yet simplistic, O'Shin's intimate space gives guests the opportunity to explore a selection of refined, pan-Asian gastronomic delights. Fawn-coloured oak wood utilised throughout the eatery lends to its elegant setting, which has been further embellished with oriental-styled latticed partitions, and soft, cherry-hued lighting.

Whilst hot dishes – a diverse range of starters and mains – are prepared behind the scenes, the variety of sushi, sashimi, and maki is brought to life at the dedicated sushi counter, establishing an exciting dialogue between diner and chef.

In completing their Asian journey, guests can anticipate enjoying a smooth cup of Sake, or savouring the aromas of O'Shin's selection of teas.

During the summer months, dinner is served from 19h30 to 22h30. During the winter months, dinner is served from 19h00 to 22h00.

- Booking: Essential via the Reception
- Dress Code: Smart Casual (Short trousers and T-shirts are not allowed)

#### Astria Bar

Themed around the night sky's glittering constellations, Bar Astria is ideal for enjoying your favourite drinks whilst sharing moments of private conversation with friends and family. Whether seated indoors or outside beneath the pergola-covered terraces overlooking the Lethe Spring – which is beautifully lit up at night – this is the place to meet and enjoy the offerings of our well-stocked bar, inclusive of a range of cocktails, premium whiskies, and even the right cigar to go with your preferred cognac. Live music performances on most nights of the week ensure an unforgettable evening.

Open daily from 21h00 to 01h00 (last order). Live entertainment is offered some nights a week during the summer season, and at the weekends during the winter season. For a full programme of events please refer to the hotel's daily programme. Children are allowed if seated and accompanied by an adult.

• Dress Code: Smart Casual.

## Mare Nostrum – Pool Bar

Savour sipping on your favourite drink without leaving the pool at Mare Nostrum Pool Bar. A pavilion of cool refreshments – from soft drinks and freshly squeezed juices, to exotic cocktails – whatever you desire to quench your thirst is close at hand. Should you find yourself feeling hungry, indulge in our light bite selection, spanning a variety of pizzas and cold sandwiches.

Open daily from 10h00 to 18h00 (from spring to autumn).

## Elysium & Espa Come Together

The Opium Health Spa at the Elysium offers the ultimate escape with its exclusive selection of pampering treatments designed to de-stress, relax and revitalize the mind, body and soul. The Opium Health Spa – a haven of tranquillity that combines harmonious design elements with therapeutic treatments that are entirely dedicated to your well-being. Focusing on the individuality of each guest, our qualified spa experts will consider your needs upon arrival, making each visit highly personalized.

The ESPA range of products and treatments available at the Opium Health Spa have been especially selected

so that we can offer you a truly inspiring and memorable Spa experience. The range has been formulated to combine the therapeutic benefits of spa treatments, aromatherapy, hydrotherapy, marine therapy and skin care. It is a collection of exceptionally natural, high-quality skin care products, deeply relaxing and anti-stressing oils, revitalizing seaweeds, cleansing mud, exfoliating sea salts and therapeutic herbs, all of which help to achieve outstanding results on both face and body, while bringing a calm serenity to the mind.

Every ESPA treatment offers the utmost in luxury. Through a holistic approach, the treatments are as much for the inner-self and mind as they are for face or body.

Opening hours: Daily from 07h00 - 20h00 (last treatment). For more information please consult the Opium Health Spa menu in your room or contact the Opium Health Spa Reception at 5013.

#### **Arrival Time**

To fully benefit from the services of the Opium Health Spa, it is recommended that you arrive to the Spa 30 minutes prior to your treatment. This will allow you to enjoy the facilities and prepare a tailor-made questionnaire with your therapist.

If you arrive late for your treatment we regret to inform you that this may result in a deduction of your treatment time.

#### **Facilities**

Hotel guests can enjoy full use of the swimming pools, the gymnasium, the Jacuzzi, Steam Bath and the changing facilities. Steam and Sauna can be booked for private use at an additional cost. If you have booked any of our treatments, the use of the Steam Room, Sauna, Relaxation area and Jacuzzi are free of charge.

#### **Cancellation Policy**

A 24-hour notice is required for the cancellation of all appointments. We regret to inform you that in any other case a 50% charge will incur. For more information please consult the Opium Spa menu in your room or contact the Opium Spa Reception.

#### **Gift Vouchers**

Gift Vouchers are available for our full range of treatments, services and packages. Please ask your therapist, who will be happy to supply you with further information.

#### Personal belongings

The hotel accepts no responsibility for any losses of valuables within its grounds. A safe is located in your hotel room for your personal use.

## Membership

Membership is available for a limited number of people. Please ask our staff who will be happy to provide you with further details.

#### Do not disturb

For your own convenience, kindly be informed that mobile phones are not allowed in the Opium Health Spa. Noise level must also be kept to a minimum. Children under the age of 16 are not permitted to use the Spa.

#### **Contact information**

spa@elysium.com.cy Direct Line: (00357) 26844513 Spa Reception internal number 5013

#### CONFERENCE AND MEETINGS

At the Elysium no request is too big and no detail is too small. Using our experience and expertise, coupled with our most stunning surroundings, we will be there to ensure that your event is a memorable one.

The Elysium Hotel provides the lavish venue for any event. Whatever the occasion, the Elysium's team of dedicated staff will ensure your event is unforgettable from the moment you are welcomed until the time you depart. We specialise in any event, such as conferences, meetings, weddings, civil partnerships, christenings, celebratory birthday parties, or just a gathering of friends and families.

The Elysium conference and meetings rooms offer the latest in technology, yet they also provide a hospitable and welcoming atmosphere.

We stay true to our commitment to focus every part of our service to meeting your needs. In order to create one of the most distinguished meeting points, the Elysium consulted the experts – people like yourself.

Within the hotel, a part of Ground Floor has been dedicated to the provision of conference, meeting and other business facilities. In every meeting room, natural light and air-conditioning create the perfect environment. Whatever the occasion – board meetings, executive training sessions or high level briefings, sophisticated audio-visual equipment will enhance your presentation.

"Quite simply, the Elysium has some of the finest banqueting facilities in Cyprus."

## Guaranteed Standards of Service

When you reserve a conference, your Meeting Organizer will be responsible for every aspect of your booking. They will be dedicated to ensuring that your event runs smoothly, and will be available for everything you might request throughout your stay.

Whatever you may require can be made available, from floral decoration to security officers, from receptionists to name tags and specially-printed menus.

#### Standard delegate packages include:

- Registration desk
- A conference room appropriate for the number of delegates attending
- Tea, coffee and biscuits on arrival
- Mid-morning coffee and biscuits
- A three-course luncheon chosen from our special selections
- Afternoon tea and biscuits
- Public address equipment (Ballroom only)
- LCD projector and screen
- Flipchart and pens
- Lectern
- Telephone extension
- Electrical engineer on call
- Pads and pencils
- Mineral water and mints
- Additional facilities, such as audio-visual equipment can be provided at an additional charge

### Multimedia Room

Situated on the Main Lobby level of the hotel and adjacent to the Atrium and the Library, the Multimedia Room is available for guests who do not have their own computer equipment with them and would like to access the Internet, study, or view a scheduled projection of sport broadcast.

The Multimedia Room is equipped with computers with free Internet access, printer, scanner, fax machine, copy machine, scanner and word processing software, as well as a large LCD Television with surround system and DVD player. It is easily accessible with the Guest Room Cards.

## Syndicate & Interview Rooms

For smaller meetings and when you wish to meet away from the distraction of the office, syndicate rooms provide the ideal solution. At the Elysium, the Syndicate and Interview rooms are purposefully designed, capable of providing space for up to eight people.

## Excellence In Audio-Visual Presentations

Audio-visual equipment, supplementary lighting, public address systems and recording equipment can be supplied as required at an additional charge.

Regardless of the size of your event, the Elysium's dedicated team of professionals will ensure its perfection.

The following companies have honoured us with their presence and successfully completed their conference events at our hotel.

#### Aviation

- British Airways
- Hermes Airports
- \* KLM
- Swedish Airforce

#### **Beauty & Cosmetics**

- Avon, Cyprus
- \* Avon, Poland
- Babor Spa Products
- Beauty Line, Cyrpus
- L'Oreal, Cyprus
- L'Oreal, Paris
- L'Oreal, Russia

#### Brewing & Distillery

- Niagara Group
- Electronics & Applications
- Jangro, UK
- Konika-Minolta
- Lexis-Nexis
- Precept, Middle East
- Siemens
- Trane Group, Middle East
- Xerox Group

#### Food & Entertainment

- Coca Cola, Cyprus
- Comedy Club Russia
- Corina Snacks, Cyprus
- Signal Tours (Israel)Unilever, Greece
- Walt Disney (France)

#### Finance & Insurance

- AC Nielsen, Cyprus
- AC Nielsen, International
- American Express
- \* Alico AIG Insurance, Cyprus
- Alico AIG Insurance, Greece
- Alico AIG Insurance, USA
- Bank of Cyprus
- Blevins Franks
- Central Bank of Cyprus
- Central Bank of Cyprus,
- High Level Eurosystem Seminar with Mediterranean Countries
- Central Bank of Cyprus, WGFP
- \* Combined Insurance Convention
- Deloitte & Touche
- European Court of Auditors
- Eurolife, Cyprus
- Hellenic Bank
- HSBC
- KPMG
- Laiki Insurance, Cyprus
- National Bank of Greece
- Nexus Group, UAE
- Pan European
- Price Waterhouse Coopers
- Renault Group
- Tour Alliance
- UBS
- Creative Women's Conference

## Medical & Pharmaceutical

- Altana Pharmaceutical
- Alcon
- Apotex, Greece
- Cbm Symposium
- Cyprus Dentist Conference
- Discus Dental
- Galenica, Greece
- Glaxo & Smith Kline Pharmaceutical
- IDDEX Laboratories
- Leo Pharma
- Medochemie, Cyprus
- Milupa
- Neurosience Workshop
- Novartis
- Orthopedic Conference
- Pfizer, France

#### **Motor Engineering**

- BMW, Dubai
- Honda
- Mercedes, Cyprus
- Michelin
- Renault
- Vredestein, United Kingdom

## Oil, Gas & Energy

- BP Eastern Mediterranean
- D.K. Wind Supply
- Exxon Mobil (Cyprus)
- Lukoil Overseas
- WD40 (Pan European)

#### **Security Training**

Precept (Middle East)

## Shipping

- AC Nielsen
- Hanseatic
- Interorient Management Co. Ltd
- Sea Tankers Management Co. Ltd
- SMT Marine
- Uniteam Marine

#### **Travel Industry**

Hays Conference

## Technology

- Unilogic
- UTX
- Zerto